

School 2 Career

The Warehouse Red Shirts in Schools

OPEN THE DOOR TO A CAREER IN RETAIL!



Retail is an exciting career choice with loads of possibilities – from helping customers, product displays, marketing, running a store, to management at head office.

Warehouse Red Shirts in Schools is a gateway programme that gives students a chance to get valuable work experience in retail and help make the move from school into a career.

Students will gain credits that can be used towards a nationally recognised New Zealand Certificate in Retail. They'll be supported all the way and learn important skills in line with industry standards including: effective communication; personal presentation; product knowledge and teamwork.

How it works

Students will receive a placement with The Warehouse and will be fully supported by a dedicated coordinator who works with store management to make sure they get an all-round understanding of the world of retail. Students will also receive customised learning resources, clear development plans and their work will be assessed by the coordinator who also keeps their school up to date with progress.

Benefits for students

- ▶ Get an introduction to an exciting career in retail.
- ▶ Gain credits towards a nationally recognised qualification.
- ▶ Get real experience in a real workplace.
- ▶ Enjoy the camaraderie from working as part of a team.
- ▶ Learn great industry skills and knowledge essential for a retail career.
- ▶ Learn in a fully supportive environment.

This successful programme is a partnership between ServiceIQ and The Warehouse.

TALK TO US

Service IQ
SMARTER PEOPLE FOR
SMARTER BUSINESSES

For more information
please contact ServiceIQ:
0800 863 693
schools@ServiceIQ.org.nz

ServiceIQ.org.nz

thewarehouse //

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better community**



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Programme details

The programme involves 10 days' work experience over 10 weeks and runs nationwide.

It costs \$500 +GST per student and results in a Red Shirts in Schools certificate. The certificate is made up of a set menu of credits (see below) which can be used towards a New Zealand Certificate in Retail.

As part of The Warehouse Red Shirts in Schools package each student will receive:

- ▶ a 10 week work placement with The Warehouse
- ▶ customised learning resources
- ▶ assessment and support through a dedicated Workforce Engagement Advisor / ServiceIQ Gateway Coordinator.
- ▶ Polo shirts (these will need to be returned on the last day).

Menu

Unit	Title	Level	Credits
62	Maintain personal presentation and a positive attitude in a workplace involving customer contact	2	3
11968	Demonstrate and apply knowledge of legislation applicable to sale of goods and services	2	4
11971	Use safe work practices in a retail environment under supervision	2	3
9677	Communicate in a team or group which has an objective	2	3
28301	Demonstrate knowledge of products and product information in a retail environment	2	5
24997	Demonstrate knowledge of theft and fraud in a retail or distribution environment	2	5
Total Credits			23

Why ServiceIQ?

ServiceIQ is the training partner for the retail sector and many others in the service industry. We help hundreds of businesses build success through world-class customer service, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

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